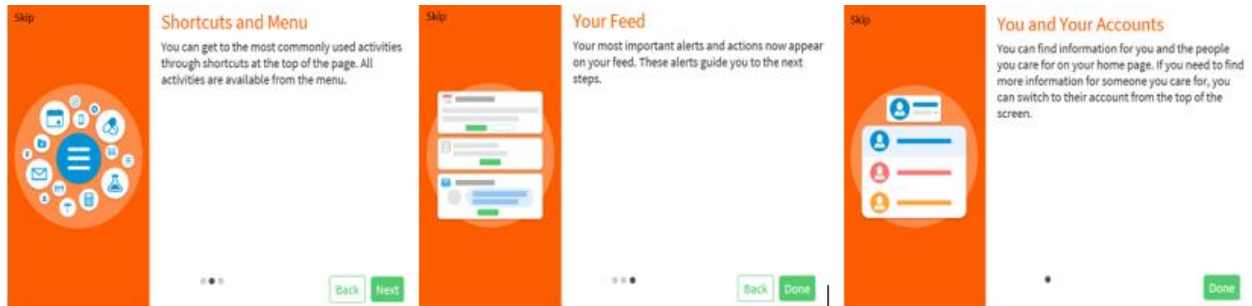


MyChart New Home Page

Effective February 3, 2021

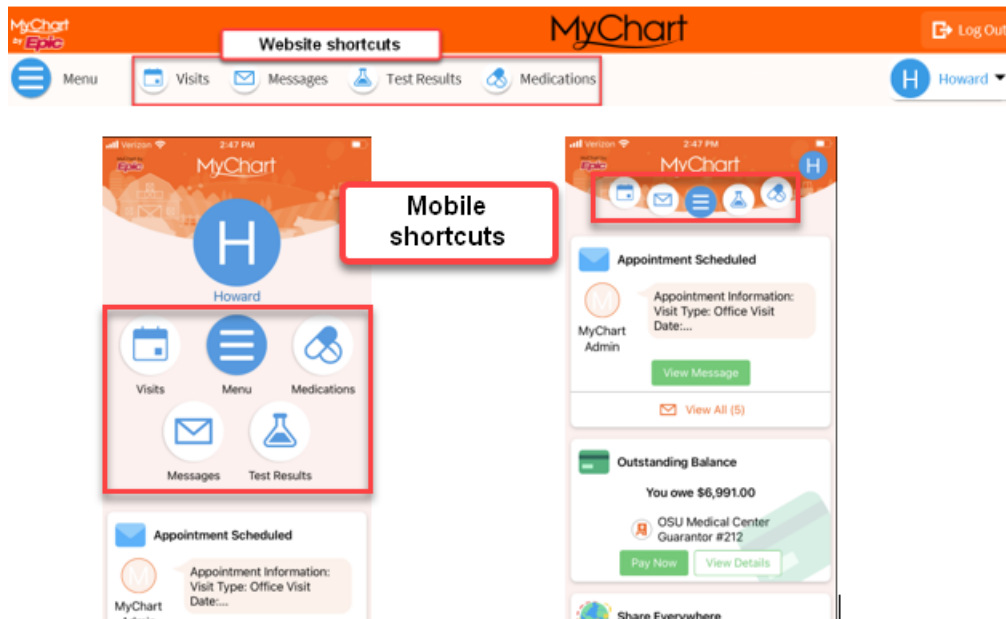
MyChart's redesigned home page adapts to your needs and helps you feel more at home, whether you're using the MyChart website or mobile app.

When you log into MyChart for the first time since the change you will have onboarding screens to help orient you to the new MyChart experience.



Shortcuts

You can get to the most commonly used activities through shortcuts at the top of the page. All activities are available from the menu.

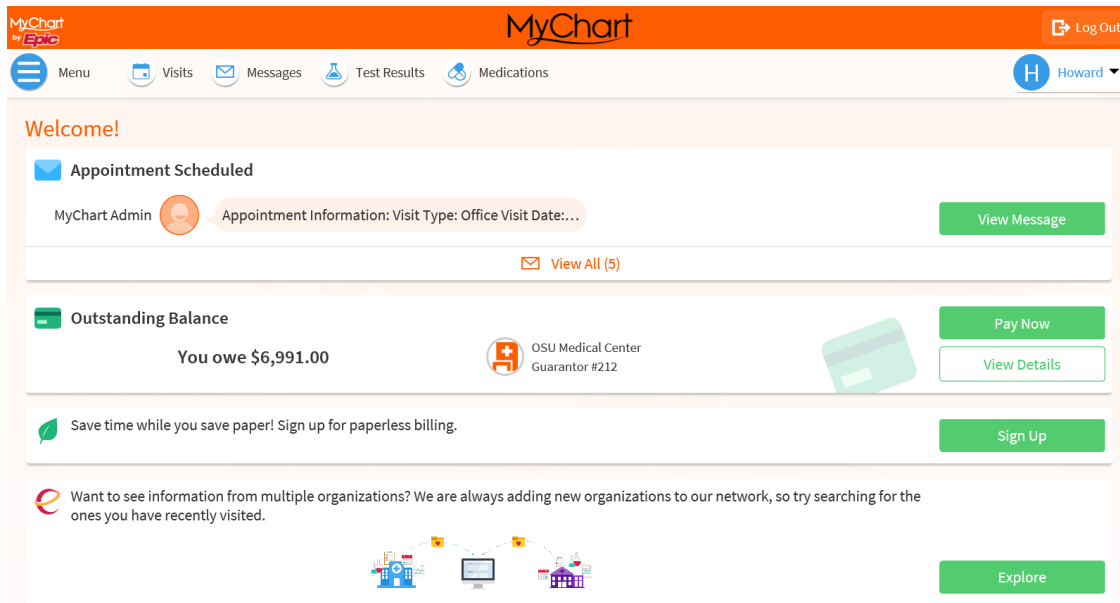


Tip Sheet

Health Feed

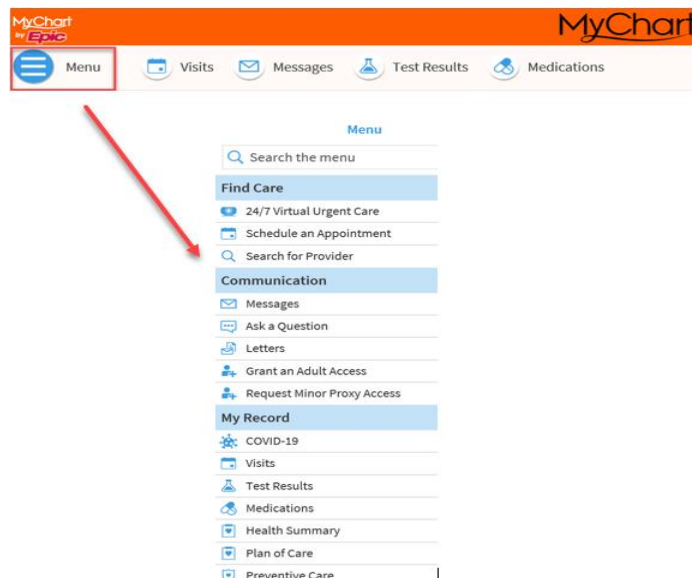
The health feed includes information that was previously included in the alerts section at the top of the home page. With this change, alerts are no longer used.

If you have proxy access to multiple patients' records, such as a parent who has access to their children's charts, information for the proxy and all patients to whom they have proxy access appears in the same feed, color-coded by person, making it easy to stay on top of everyone's care. Proxies can select a patient from the proxy menu to go to that patient's full chart.



Unified Menu

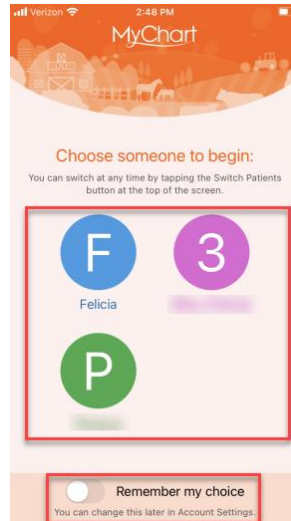
The new menu provides access to every available activity, in addition to what's accessible through shortcuts or the health feed, and you can search for menu items by name. MyChart uses synonyms to help find what is needed.



Tip Sheet

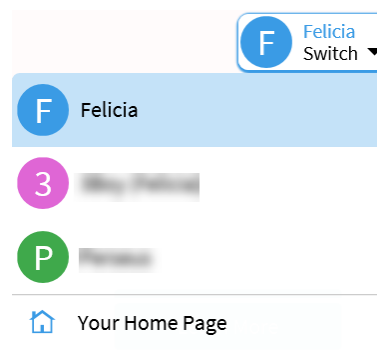
Other Changes

If you have proxy access to other patients when you log in to the MyChart mobile app for the first time after the new homepage is available, you'll be prompted to choose which patient's information you want to view. You also have ability for MyChart to remember your choice for future logins.



If you have access to other patients, other patient accounts now appear under the proxy switcher (Switch menu) in the top right corner of the MyChart website, rather than as separate bubbles across the top of the screen (on the MyChart website) or bottom of the screen (on MyChart mobile) with the patient's name and photo.

- Whether you have or don't have proxy access you can easily jump to your own home page from this same menu on the MyChart website.



Tip Sheet