

Patient Grievance Form

Use this form to let us know about a complaint or concern ("grievance") you have about your experience.

You may bring the form to your clinic and provide it to the front desk, email a copy to chs.privacy@okstate.edu or mail it to 2345 Southwest Blvd, Suite 250, Tulsa, Oklahoma 74137.

Patient name: _____

Date of birth: _____ Today's date: _____

Address: _____

City: _____ State: _____ Zip: _____

Daytime phone: _____ OK to leave a message for you at this number? ☐ Yes ☐ No

Tell us about your complaint/concern:

Clinic/location:

- | | | | | |
|-------------------------------------|------------------------------------|---------------------------------------|------------------------------------|-------------------------------------|
| <input type="checkbox"/> OBGYN | <input type="checkbox"/> Surgery | <input type="checkbox"/> Cardiology | <input type="checkbox"/> Addiction | <input type="checkbox"/> Radiology |
| <input type="checkbox"/> IM/IMSS | <input type="checkbox"/> Neurology | <input type="checkbox"/> Behavioral | <input type="checkbox"/> Billing | <input type="checkbox"/> Biomedical |
| <input type="checkbox"/> Pediatrics | <input type="checkbox"/> Family | Health | | Imaging |
| | Medicine | <input type="checkbox"/> Other: _____ | | |

Please be as specific as possible. Include dates, times, staff names, and locations. Use the other side of the form if needed.

What solution would you like?

Call Back Requested? ☐ Yes ☐ No